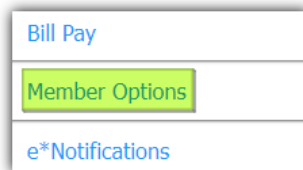


Instructions to Remove Email Addresses in Online Banking

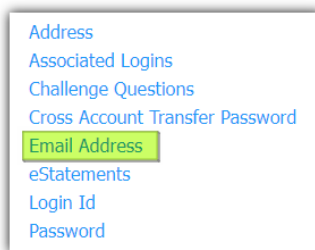
In preparation for our upcoming system upgrade, our records indicate that your membership has multiple email addresses associated with your account. To enroll in our new online and mobile banking solution, you can only have one email address on record. To ensure the proper email address is used, we are requesting you to delete all the extra email addresses. Please follow the instructions below to delete extra email addresses. There should only be one email address per account after the changes are made.

Step #1 – Open a browser and log in to online banking [Family First Credit Union | Home Page \(ffcuga.org\)](http://Family First Credit Union | Home Page (ffcuga.org)) Members cannot remove email addresses in the mobile app.

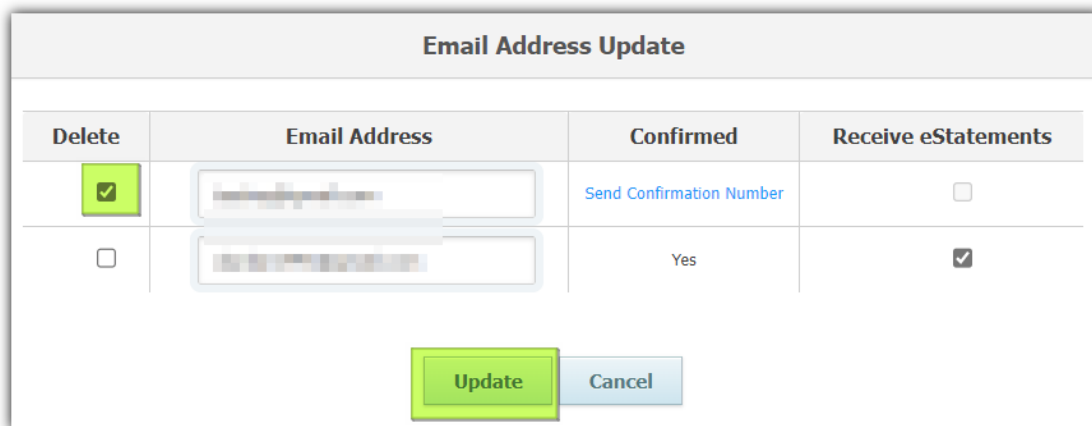
Step #2 – On the navigation menu on the left click “Member Options”



Step #3 – Choose “Email Address”



Step #4 – Delete extra addresses, only one email address is allowed. Add a checkbox next to the extra email addresses and click “Update”. Leave the one email address which you wish to be the primary email address.



Email Address Update			
Delete	Email Address	Confirmed	Receive eStatements
<input checked="" type="checkbox"/>	[Redacted]	Send Confirmation Number	<input type="checkbox"/>
<input type="checkbox"/>	[Redacted]	Yes	<input checked="" type="checkbox"/>

Note – Emails must be confirmed to function for password resets and eAlerts. Please click the text “Send Confirmation Number” and follow the prompts to confirm any email addresses that are not indicated as being confirmed.